

2023 - 2025 Strategic Plan



SaintsCare
Bringing hope, peace and justice



HISTORY

Saints Care is the benevolent arm of Community of Christ Australia, a faith based community committed to the provision of Christ-like service that ends suffering and fosters justice and peace.

Established in 1997 as a non-for-profit company, Saints Care complements the church's purpose and values through compassionate ministries. Saints Care's vision is to help create a world that is just and peaceful, where people live in healthy families and strong communities, feel wholeness, and find meaning.

VISION

We dream of and work for a world that is just and peaceful. Where people live in healthy relationships and strong communities, feel wholeness and find meaning.

MISSION

To facilitate initiatives that bring hope, justice and peace to the vulnerable.



VALUES

Worth of all persons: we value each person with equal regard, without prejudice, giving honour to each unique life experience.

Empowerment: we seek to ensure that all people experience dignity and self-worth, and discover liberation in the ability to transform their lives.

Integrity: we are accountable to those whom we serve, and commit to engaging competent staff and following quality management practices. We exhibit the highest professional standards in the delivery of services, carrying out our work ethically.

Compassion: we openly express empathy and caring as an expression of the servant ministries of Jesus Christ and the call to love our neighbour.

Community: we celebrate life together and acknowledge that people are more whole when they are in community with one another.



FROM THE SAINTS CARE BOARD



Saints Care is the benevolent arm to Community of Christ Australia and shares its vision and mission alongside the values of the church. You will notice some collaboration within our strategic plan between the two entities of Saints Care and Community of Christ Australia.

The board acknowledges the growth stage the organisation is in and is excited to communicate the 2023-2025 strategic plan as well as putting it into action.

The future of Saints Care looks bright with a key focus on:

- Quality practice
- Growth
- Community impact

We believe in the passion, expertise and voice of our workforce to collaborate with communities to achieve the impact embodied in the goals articulated within our plan.

FROM THE SAINTS CARE EXECUTIVE OFFICER



Saints Care is moving into its newest phase of growth with attention on development for its staff and volunteers as well as our service users.

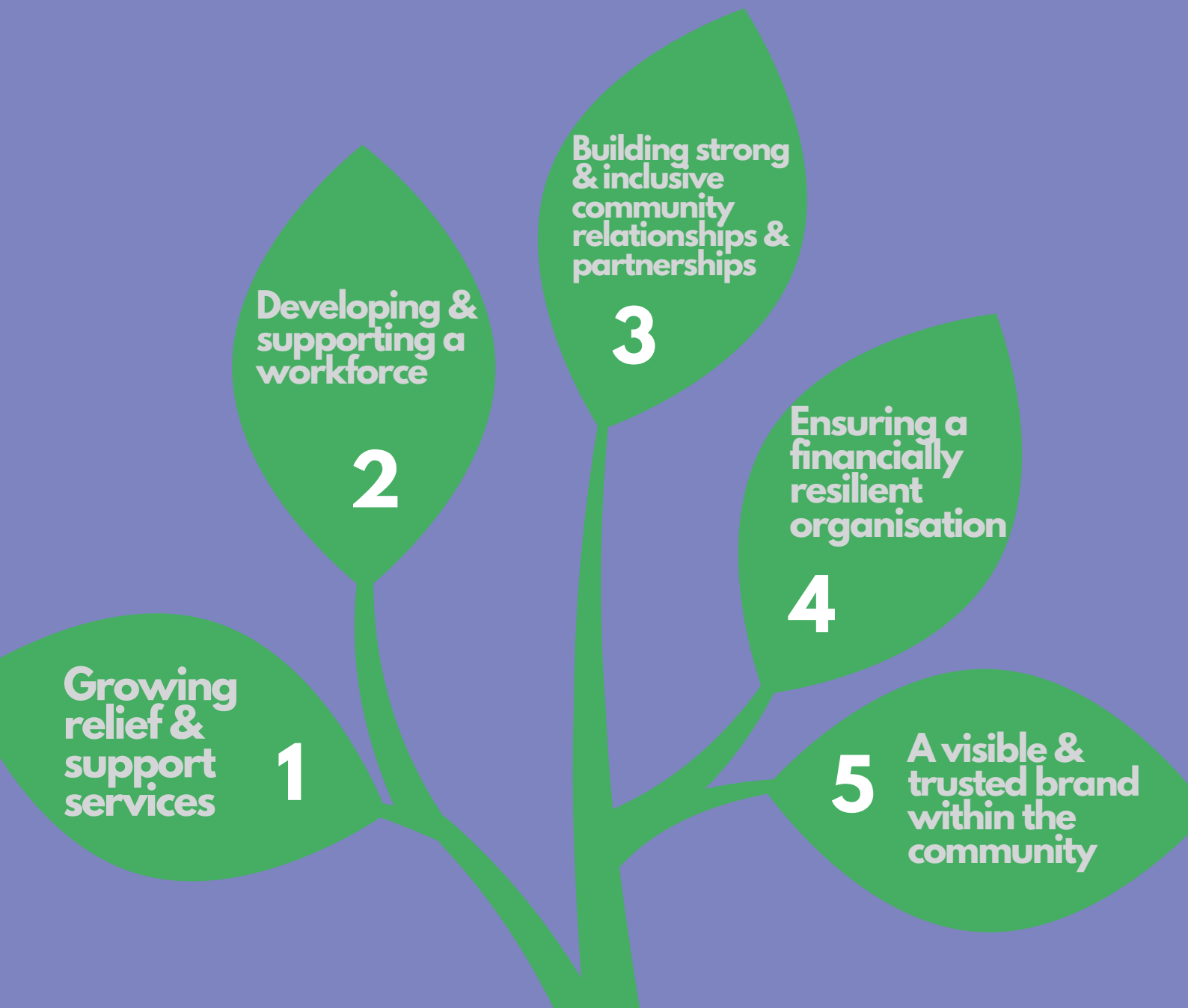
Our previous Strategic Plan was high level and ambitious and so you will see in this document we have focused in on more direct goals in order to keep us forward thinking and specific. The experience of the last few years with the pandemic has influenced our planning to build further capabilities of our organisation and allow for flexibility to adapt to our environments, while meeting the needs of our communities.

The 2023-2025 period is looking to be an exciting time for Saints Care, full of growth, transformation and innovation.

PREAMBLE

This strategic plan will give the next 3 years a focus on growth, and we are excited to look back at our progress in 2025, when Saints Care turns 28 years old. The goals and objectives set out in this plan will direct each years operational plan with measures, timelines and accountabilities outlined. The achievement of the activities will be regularly monitored and reported to the Board.

STRATEGIC FOCUS AREAS



STRATEGIC GOALS

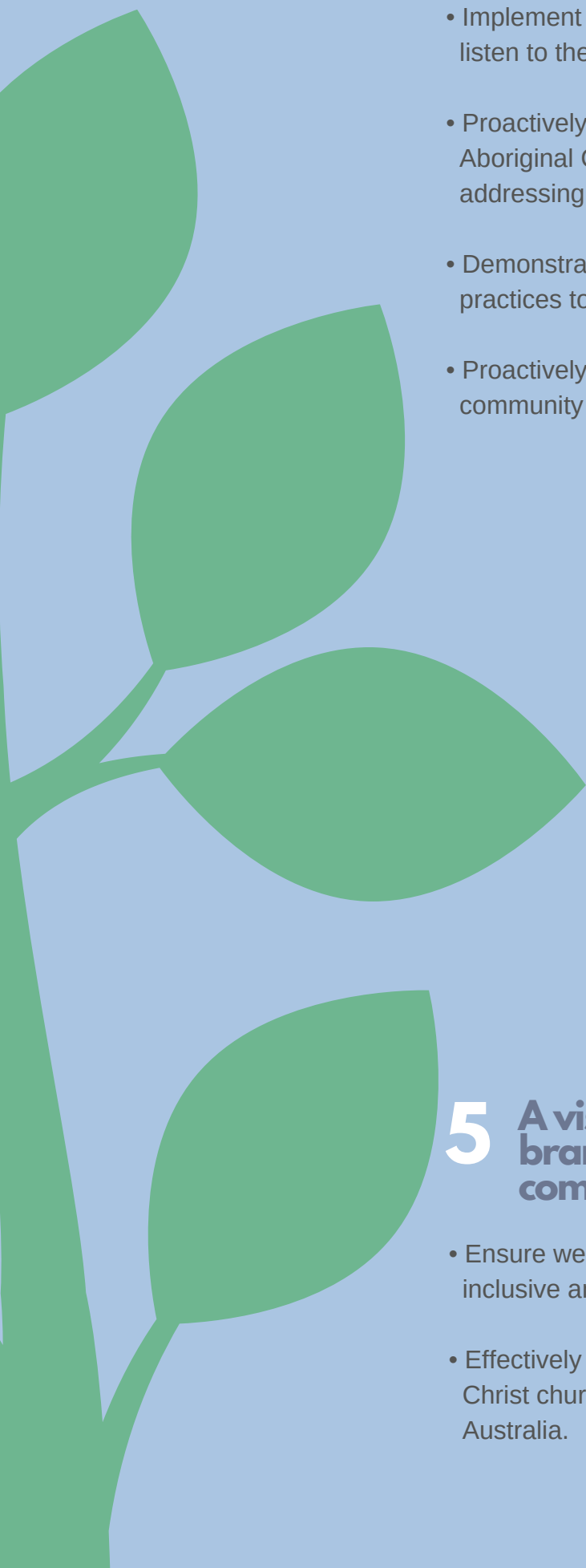
1 Growing relief & support services

- Continue to develop programs and services that use and extend on current capabilities. Focusing on the following key areas of need: emergency relief, food relief, financial relief, homelessness, youth, domestic and family violence.
- Develop new service delivery models to provide emergency relief during natural disasters.

2 Developing & supporting a workforce

- Provide a work environment where people are provided with learning, development and growth opportunities.
- Grow and develop leaders across all levels of the workforce.
- Increase volunteer opportunities within the organisation to enhance community connection.
- Continue to embrace diversity and inclusion across all levels of the workforce.



A large, stylized green leaf graphic is positioned on the left side of the page, extending from the bottom towards the top. It consists of several overlapping leaf shapes on a central stem, rendered in a solid green color.

3 Building strong & inclusive community relationships & partnerships

- Implement our Reconciliation Action Plan 2023 and continue to listen to the wisdom and stories of our First Nations people.
- Proactively and genuinely engage with Aboriginal communities and Aboriginal Community Controlled Organisations to collaborate on addressing needs.
- Demonstrate and communicate our inclusion and diversity practices to the community, and in the fields in which we work.
- Proactively engage and collaborate with Government and community partners to increase community outcomes and impact.

4 Ensuring a financially resilient organisation

- Enhance and diversify our income streams to strengthen financial sustainability.
- Achieve a break-even or better budget.
- Develop social enterprise capabilities.
- Ensure strong governance and risk management frameworks are implemented.

5 A visible & trusted brand within the community

- Ensure we have a visible profile with a clear purpose, inclusive and trusted brand within the community
- Effectively engage and collaborate with Community of Christ church communities and members across Australia.

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www.saintscare.org.au



Facebook: /SaintsCareAust



Instagram: @youthrezolutions



TikTok: @youthrez



Saints Care acknowledges the Traditional Custodians and their elders past and present. We also acknowledge the Aboriginal and Torres Strait Islander children and young people as our future



Saints Care is a supporter of the LGBTQIA+ community and is part of the "Welcome Here Project"